



**ARMS Reliability Engineers Registration Form**  
**Apollo Root Cause Analysis Training for Facilitators**  
**Sydney, 7<sup>th</sup> & 8<sup>th</sup> December 2009**

**What:** Apollo RCA for Facilitators  
**When:** 7<sup>th</sup> & 8<sup>th</sup> December 2009  
**Where:** Star City Hotel, 80 Pyrmont Street, Pyrmont, NSW  
**Time:** 8:30am – 4:30pm. Arrival coffee from 8:00am  
**Cost:** \$1,500.00 per person plus GST

Please fill in the following form to register for Apollo Root Cause Analysis for Facilitators.

**Registration**

Name: ..... Position: ..... Email: .....  
 Phone: ..... Fax: .....  
 Organisation: .....  
 Address: .....  
 State: ..... Country: ..... Postcode: .....

**How did you hear about our Apollo Root Cause Analysis Courses?**

ARMS website  ARMS email update  Engineering Education Australia  Maintenance Journal  Reliability Web  Search Engine  (Please specify)  Colleague  Word of mouth  Other

**Attending**

I / we would like to attend the 2 day Apollo RCA course in Sydney on the 7<sup>th</sup> & 8<sup>th</sup> December 2009.

**Names of attendees**

Name: ..... Position: ..... Email: .....  
 Name: ..... Position: ..... Email: .....  
 Name: ..... Position: ..... Email: .....  
 Name: ..... Position: ..... Email: .....

**Payment must be received before the commencement of the training.**

**Payment:** \$1,500.00 per person plus GST. Lunch, morning & afternoon tea included.

**Please charge my credit card:**

Please circle VISA\* MASTERCARD\* AMEX\* DINERS CARD\*

Card Number: .....  
 Name on Card: .....  
 Expiry Date: .....  
 Signature: .....

**PLEASE COMPLETE AND FAX TO: +61 3 5255 5778**  
 (any queries please call us on +61 3 5255 5357)

Please note that payment is required two weeks prior to the commencement of the course. If you are unable to attend, a substitute participant is welcome or a credit can be provided for a future workshop / seminar. Notification of postponement of attendance at a course must be a minimum of 2 weeks prior to the course, otherwise a catering/service fee of \$200 will apply. A full refund (minus 10% administration fee) will only be available for cancellations made 14 days prior to the course commencing and will be made by direct deposit only. ARMS reserves the right to cancel, postpone or change venues where minimum participant requirements are not met, or other unforeseen circumstances arise.

\*Please note: Payments from Visa and Mastercard will incur a 1% processing fee and American Express and Diners Club cards will incur a 5% processing fee.



**All courses, training and workshops conducted by ARMS Reliability Engineers are officially recognised by Engineers Australia as credit toward Continuing Professional Development (CPD).**