



**ARMS Engineers Registration Form**  
**Apollo Root Cause Analysis Training for Facilitators**  
**Melbourne, 16<sup>th</sup> – 17<sup>th</sup> November 2010**

**Course:** Apollo RCA for Facilitators  
**Dates:** 16<sup>th</sup> – 17<sup>th</sup> November 2010 (Tuesday & Wednesday)  
**Venue:** Cliftons Conference Centre – 440 Collins Street, Melbourne VIC  
**Time:** 8:30am – 4:30pm (arrival tea/coffee from 8:00am)  
**Cost:** \$1,695.00 (plus GST) per person (includes all day catering and course materials)

Name: ..... Company: .....  
 Position: ..... Ph: .....  
 Email: .....  
 Address: ..... Suburb: .....  
 State: ..... Postcode: ..... Country: .....

**Name(s) of attendee(s)** (if not already stated above)

Name: ..... Email: .....  
 Name: ..... Email: .....  
 Name: ..... Email: .....  
 Name: ..... Email: .....

**Credit Card Payment: Please circle** VISA\* MASTERCARD\* AMEX\* DINERS CARD\*

Card Number: .....  
 Name on Card: .....  
 Expiry Date: .....  
 Signature: .....

\*Please note: Payments from Visa and MasterCard will incur a 1% processing fee, American Express and Diners Club cards will incur a 5% processing fee.

**An invoice will be sent to the above address if payment not by credit card**

Please advise contact person (if applicable) for invoice and/or purchase order number (if applicable).

Contact Person: ..... Purchase Order No: .....

**Payment must be received before the commencement of the training.**

**PLEASE COMPLETE AND FAX TO: +61 3 5255 5778 OR EMAIL TO**  
**apollo@reliability.com.au**  
 (any queries please call us on +61 3 5255 5357)

Please note that payment is required two weeks prior to the commencement of the course. If you are unable to attend, a substitute participant is welcome or a credit can be provided for a future workshop/seminar. Notification of postponement of attendance at a course must be a minimum of 2 weeks prior to the course, otherwise a catering/service fee of \$220 will apply (incl. GST). A full refund (minus 10% admin. fee) will only be available for cancellations made 14 days prior to the course commencing. ARMS Engineers reserves the right to cancel, postpone or change venues where minimum participant requirements are not met, or other unforeseen circumstances arise.



**All courses, training and workshops conducted by ARMS Reliability Engineers are officially recognised by Engineers Australia as credit toward Continuing Professional Development (CPD).**